Cynet Installation Guide



Welcome to Vector Shield Cyber Security LLC! Thank you for choosing us to secure your devices. This guide will help you install Cynet, our advanced Cyber Security solution, on your devices. While Cynet operates silently in the background without pop-ups or desktop icons, rest assured that your system is fully secure and continuously monitored.

Before You Begin

- 1. Download the installation files directly from your Vector Shield account.
 - Log in to your Vector Shield account.
 - Navigate to the **Downloads** section to find the Cynet installation files for Windows, Mac, Linux, Android, or iPhone.
 - Important: Ignore any instructions in the installation links below that tell you to download the files from the Cynet dashboard; we've already provided them directly in your account.
- 2. Ensure you have administrative access to the device for installation.

Installation Instructions

For Windows

- 1. Locate the downloaded Cynet installer file on your computer.
- 2. Double-click the installer (cynetMSI.msi file) to begin the installation.
- 3. Follow the on-screen instructions to complete the setup.
- 4. For detailed instructions, visit the <u>Cynet Installation Guide for Windows</u>.
- 5. After installation, you can verify Cynet is running by checking the Task Manager under the "Processes" tab. Look for "Cynet" in the list of processes.

For Mac

- 1. Open the downloaded Cynet installer file.
- 2. Drag the Cynet application to your Applications folder.
- 3. Follow any on-screen prompts to complete the installation.
- 4. For detailed instructions, visit the <u>Cynet Installation Guide for Mac.</u>
- 5. After installation, verify Cynet is running by opening Activity Monitor (search for "Activity Monitor" in Spotlight) and looking for "Cynet" in the list of processes.

For Linux

- 1. Open a terminal window and navigate to the directory containing the downloaded Cynet installer.
- 2. Run the appropriate installation command provided in the installer instructions.

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- 3. For detailed instructions, visit the <u>Cynet Installation Guide for Linux.</u>
- 4. After installation, verify Cynet is running by using the ps command to check active processes.

For Android and iPhone

- 1. Download the Cynet mobile app installation file from your Vector Shield account.
- 2. Follow the instructions provided during the setup process.
- 3. For detailed instructions, visit the <u>Cynet Mobile Installation Guide.</u>
- 4. *Recommendation: Schedule an onboarding call to ensure proper installation on mobile devices.*

Support and Onboarding

If you encounter any issues or have questions during the installation process, don't worry! We're here to help.

- Schedule a Support Call: Visit <u>Vector Shield Contact page here</u>, wait for the calendar to load, and choose a time that works best for you.
- Alternatively, you can reach out to us at **+1 (224) 368-6454** or email contact@vectorshieldsecurity.com.

Post-Installation Confirmation

Once installed, Cynet will operate seamlessly in the background, ensuring your system is secure. Even though you won't see any pop-ups or icons, your device is fully monitored and protected. For verification, Cynet will appear in:

- Windows: Task Manager > Processes Tab.
- **Mac**: Activity Monitor.
- Linux: Active Processes (ps command).

What Happens in Case of a Detection

At Vector Shield, your security is our top priority. Here's what happens if any malicious activity is detected on your device:

1. Immediate Action by Cynet:

- Cynet will automatically block the harmful file or activity to protect your device.
- You will see a simple pop-up notification letting you know that a harmful file was detected and has been blocked.

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2. Detailed Alert for Us:

- Our team receives a detailed report about the detected threat, including its origin and potential impact.
- 3. Next Steps:
- We will send you an email explaining the situation and outlining the recommended actions.
- If necessary, we can remotely remove the malicious file from your computer to ensure your device is completely secure.

You're never alone in handling threats—our team is here to work with you every step of the way to keep your system safe and your data protected.

Thank you for trusting Vector Shield to protect your digital world. We're here to ensure your online safety every step of the way!